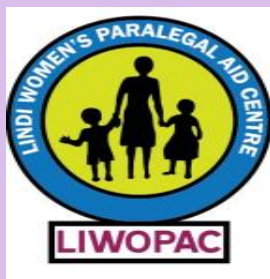


LINDI WOMEN PARALEGAL AID CENTRE (LIWOPAC)



FINAL PROJECT PERFORMANCE REPORT



Project: Improved Quality, Capacity and Sustainability of District Paralegal Services in Lindi and Mtwara Region.

Implementation Period: 4 Years, 2017- 2020.

Published Month: November 2020.

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Acronym

CHPO	Community Harmony and Prosperity Organization
FAWOPA	Faidika Wote Pamoja
LIWOPAC	Lindi Women Paralegal Aid Centre
RMO	Regional Mentor Organization
WILAC	Women Legal Aid Centre
KIWOPAU	Kilwa Women Paralegal Unit
LIWOPAU	Liwale Women's Paralegal Aid Unit
LSF	Legal Services Facility
NAPAO	Nachingwea Paralegal Aid Organization
NERIO	Need for Rightness Organization
NGO	Non-Governmental Organization
NYAPAU	Nyangao Paralegal Unit
PCO	Privileged Community Organization
PU	Paralegal Unit
RMO	Regional Mentor Organization
RUPAO	Ruangwa Paralegal Aid Organization
SHIMKIMI	Shirika la Msaada wa Kisheria Mingoyo
TPO	Tegemeo Paralegal Organization
TZS	Tanzania Shillings
WAKIHABIMA	Wasaidizi wa Kisheria na Haki za Binadamu Masasi
WASHABITA	Wasaidizi wa Kisheria na Haki za Binadamu Tandahimba

Board Chair message

I am honored to be writing this message for LIWOPAC' Final implementation report of the Project namely; ***“Improved Quality, Capacity and Sustainability of District Paralegal Services”***. (2017-2020) as the Chair of the LIWOPAC Board of Directors. I have been involved during the whole period of implementation and devote my time to ensure the movement towards the rights and Justice to all are effectively realized.

Within four implementation years, LIWOPAC committed to expand coverage of legal awareness in the community. It's our great desire to see paralegals who are the key players in this project improve their working environment and operate in the manner of formal NGO's operation standards. Therefore I believe that our four years effort brought our ambition into accomplishment and highlighting the community to demands their basic legal rights.

As we present this report, we are fortunate to find ourselves in a position of strengthening sustainability of the project in the operation areas. My internal capacity will continue revisit and provide frequent technical support to Paralegal Units to ensure their service remain sustainable and accessible to our beloved beneficiaries.

Thanks, I wish endeavors moment to all readers of this report



Afwile Mbembela
.....
Board Chair Man

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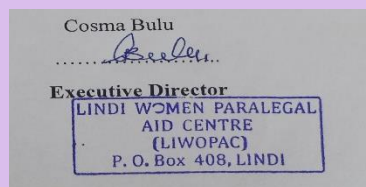
Acknowledgement

LIWOPAC is humbly grateful to all partners and stakeholders who toiled in one way to ensure the implementation of the project realized envisioned goals. Our grateful thanks to Legal services Facility who financially support the project and for its undue technical support provided during entire project cycle.

LIWOPAC again highly appreciate the significant work performed by individual paralegal and Paralegal Units in Lindi and Mtwara Region for their seriousness and commitment that driven our wonderful performance during the implementation. On the other way we would like to thank for their passions and desire to ensure targeted community reached and secure their legal basic rights. It's our serious note that if not paralegals the project it could be difficult to achieve its desired goals.

Equally, LIWOPAC sends appreciations to Government leaders in both Regions and Councils of Lindi and Mtwara for their amazing engagement and assistance provided during the project implementation. Our special appreciations to Lindi RC and Mtwara RC Office for their positive collaboration to our District Paralegal Units, to ensure the allocated Resource utilized in the manner of transparency and accountability for the benefit of the community.

Last but not least, LIWOPAC is grateful to all beneficiaries and care givers who frequently visited and interviewed to assess the performance of the project. Their hand to hand feedback and positive critics, enable us to reshape and adopt new changes that triggers the positive result. Its reality that their commitment, humility, and engagement during the implementation boost the “**Access to Justice**” movement across Lindi, Mtwara and Tanzania in general.



Executive Summary

The final report is a reflection of a four-year project implemented by Lindi Women Paralegal Aid Centre (LIWOPAC) in the regions of Lindi and Mtwara. The report definitely identifies and commends access to justice accomplishments realized by LIWOPAC and paralegal units in line with the magnitude, available resources, geographical scope, and challenges in the “access to justice”. The report uses numbers and narrations to highlight efforts and outcomes of the project.

The report is distributed into seven sections (i.e. introduction, Implementation Overview, Performance, Financial Management, Sustainability, challenges conclusion and recommendations). The introduction section gives the reader general overview of the project where by the problem statement clearly defined, objective of the project and geographical coverage of the project. Section two shows how the project have been implemented, the section summaries implementation approaches adopted and materials utilized to cover the implementation. Section three provides clear reflection on the analysis and discussion of the project performance, the section enables the user to capture general achievements of the project in the community.

Section four elaborates financial management issues, it tells the audience how the allocated funds produce intended results. Section Five discuss how the project remains sustainable after the phase out of the grant supports. Section six explains general challenges encountered during the implementation, it's in this scope where the conclusion made and the major recommendations provided to enable development partners and stakeholders to reflect and improve future planning to ensure Justice Society in Lindi, Mtwara and Tanzania at large.

Key achievements:

- **Legal empowerment;** implementation succeeded to empower **1,096,152 (56%)** women (**Lindi 562,112, Mtwara 534,040**) who benefited with paralegal legal empowerment interventions. The report outlined an outcome of **70%** of interviewed community prefer to demand their rights through paralegals rather than other entities.
- **Capacity Building;** within the respective period LIWOPAC managed to capacitate **216** paralegals and **270** LGA's in southern Regions. The effort fostering collaboration among paralegals and LGA's hence influenced **80** women managed to gain their lost matrimonial properties.
- **Legal Aid provision;** the project had managed to increase level of awareness which encourage **6,952 (77%)** women successfully accessed our legal support in Southern Regions. The report highlight an outcome of **3** students escaped from early marriage while **1,200** children acquired parents supports through paralegals efforts.

I. Introduction and Background

I.1. Organization Background

Lindi Women Paralegal Aid Centre is a Non-governmental organization, non Profit making, formed in August 2001 and registered June 2003 under the Societies Ordinance Cap. 337 of 1954. LIWOPAC is a product of the famous Women's Legal Aid Centre (WLAC) which is found in Dar es Salaam. The area of operation is Tanzania Main Land. The organizations have so far managed to deliver its services in ten districts of Lindi and Mtwara Region.

This is the final performance report started August 2017- September 2020 for the Project known as *“Improved Quality, Capacity and Sustainability of District Paralegal Services”*. The report describes in details the activities implemented within the entire period. The report is the product of summary results generated from Monitoring, Coaching and Backstopping field visit, Paralegals monthly and Quarterly performance, Capacity Assessment, End line evaluation findings and impact stories documented during field visit.

1.2. Project Background

Majority of the society in Southern Regions still need clear elaboration and education on Legal and basic human rights as well as different formulated Policies regarding to Justice and Equality in the Society. The community members still have wrong and outdated notions on ways of doing things related to justice and equality. This situation is derived from different reports presented by paralegals across the whole Districts of Lindi and Mtwara region as well as majority of cases received to LIWOPAC Head Quarter (HQ). This situation pushed Lindi Women Paralegal Aid Centre (LIWOPAC) in collaboration with Legal Service Facilities (LSF) to find reasonable solution to reduce the preference of the problem in Regions and Country in general. Therefore LIWOPAC developed a Project namely *“Improved Quality, Capacity and Sustainability of District Paralegal Services”* aimed at addressing legal problems putting emphasize to Marginalized Women and Vulnerable children in Southern Regions. Also focus in increasing knowledge and awareness on legal matters by improving performance of District paralegal Units.

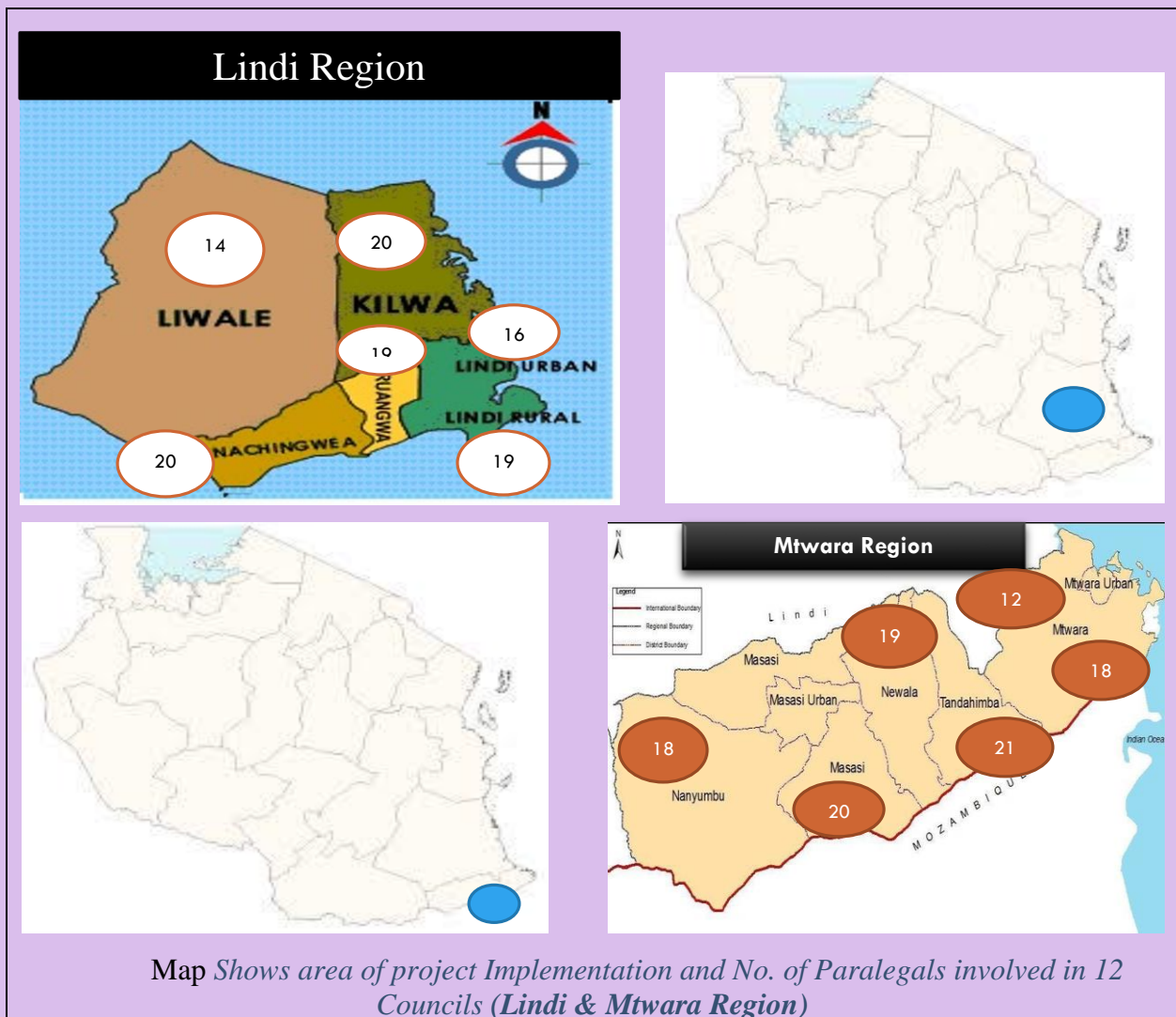
1.3. Project Objectives

Project objectively aimed at Strengthened channel to Justice in community especially marginalized women and vulnerable children through improved quality capacity and sustainability of paralegal services. Therefore to achieve this objective LIWOPAC has developed different outcomes outlined in Logical framework Matrix (baseline) to measure extent percentage of envisioned goals. These outcomes include the followings; (i) to increase the coverage of legal aid services; (ii) to enhance

the quality of legal aid provided; and (iii) to improve coordination and policy advocacy pertaining to legal aid in the targeted Regions by December 2020.

1.4. Project coverage

Geographically this project covered whole region of Lindi and Mtwara (Ten Districts, namely; Ruangwa, Lindi, Kilwa, Liwale and Nachingwea (**Lindi Region**) and Newala, Tandahimba, Masasi, Mtwara and Nanyumbu (**Mtwara Region**). In long term plan this project is expecting to be implemented across all wards of Lindi and Mtwara Region (i.e. About 360 wards will be covered) in sequence the project expected to cover 80 wards during the first year of action, and the number will be increased cumulatively per year until the end of project 2020.



2.0. Project Implementation overview

2.1. Implementation overview

The implementation of the project commenced through the use of RMO – PU’s modal. The tune of Tanzania Shillings **600,000,000** funded by Legal Service facility was contracted to manage implementation of the project. LIWOPAC in the hand of Regional Mentor Organization (RMO) undertake several interventions including; Mentoring and Coaching to paralegals on monthly bases, Quarterly Monitoring and field visit supervision, Stakeholders Coordination and feedback review sessions, Capacity building (Administratively, financially and programing), legal empowerment, legal provision, study tour learning events, best performing paralegals awards and periodic project evaluation.

However according to periodic improved performance, on August 2019, a separate addendum of Tsh **339,000,000** signed to strengthening operation of Mtwara Region. LIWOPAC assigned such task and proved to be more strong and competent in project performance as the result different awards and addendums that makes a Total of Tsh;**1,111,251,000**, continue signed while the project running off. The table below shows addendum signed by LIWOPAC during the implementation.

Contract/Addendum & signed	Obligated Amount (TZS)	Amount Received (by 28/04/2020)	Amount Not yet received	Purpose
Contractual amount	600,000,000	594,000,000	6,000,000.00 (1% of the total amount will not be disbursed and will cater for audit).	Improved quality, capacity and sustainability of district paralegal services in Lindi.
Addendum 1¹	38,075,000	38,000,000	-	For paralegal refresher training
Addendum 2²	339,000,000	339,000,000	-	For Mtwara contract
Addendum 3³	112,476,000	112,476,000	-	For new paralegal trainings 2019 (LIWOPAC recruited paralegals to cover drop outs)
Addendum 4⁴	24,000,000	24,000,000	-	Third Year Grant Performance Award. Mainly for admin purposes. For indirect costs.

¹ Signed by LSF and LIWOPAC on the 19th of November 2019.

² Signed by LSF and LIWOPAC on the 29th of July, 2019.

³ Signed by LSF and LIWOPAC on the 29 of November, 2019

⁴ Signed by LSF and LIWOPAC on the 20th of July, 2019.

2.2. Project Methods/Approaches.

The project was implemented through the use of innovative approach of diagram tree (**Problem Tree**) as the theory of change in the community. LIWOPAC as Mentor organization struggling to ensure the leaves (Paralegals) nourished and produce the fruit to beneficiaries (**“Justice”**). The theory proved to be more effective and applicable since enabled us to reach LSF area of interest with minimal challenges. Three main approaches used (i) *Capacity building*, (ii) *Legal empowerment and* (iii) *Legal aid Provision*. LIWOPAC capacitated Paralegal unit and make frequent technical follow up to improve their performance. Capacitated Paralegals had to render their commitment to community (Beneficiaries) by providing legal education and legal support which in turn bring the **“Justice Society”**.



Figure 1: Shows capacity building and legal empowerment to Paralegals and community on progress in different locations of Lindi & Mtwara Region.

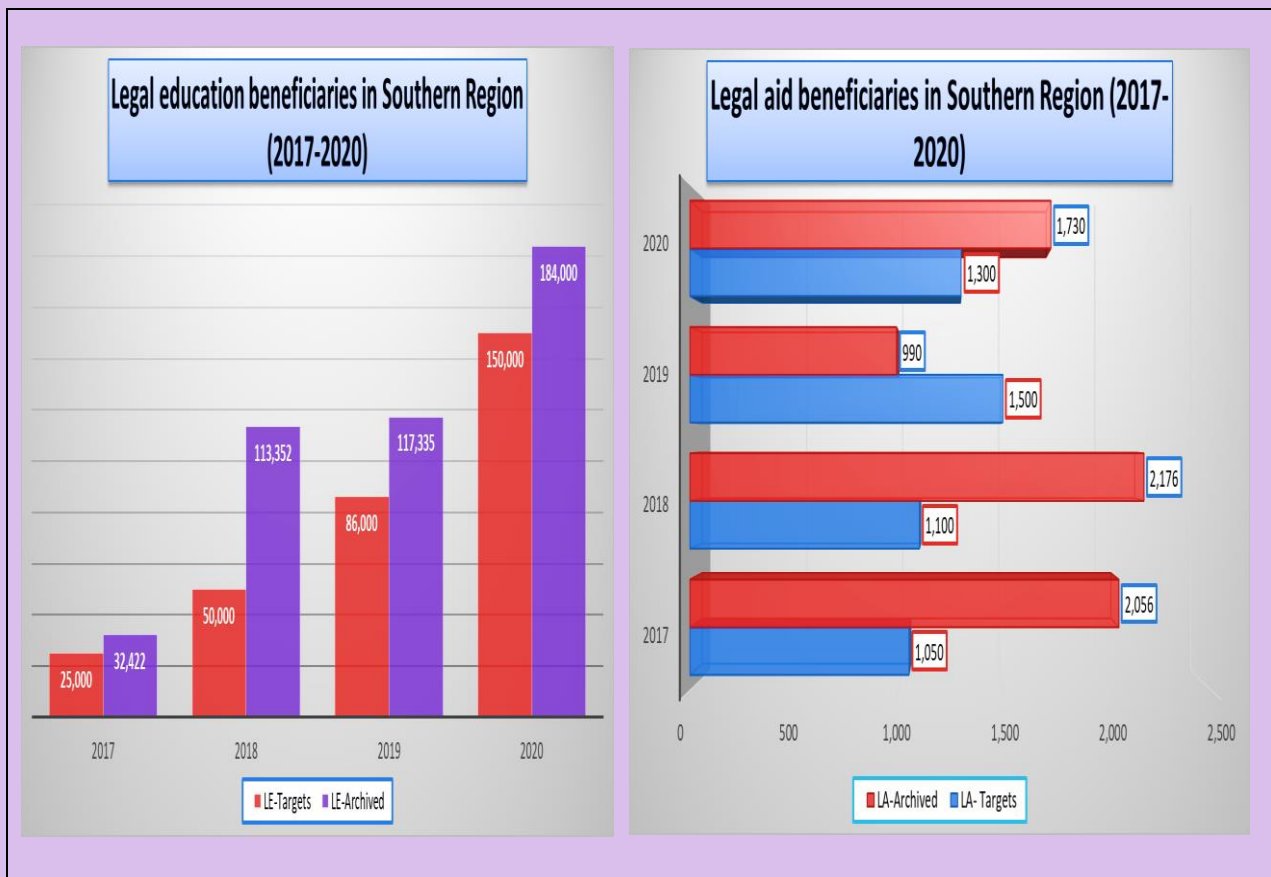
3.0. Project Performance Analysis.

3.1. Project Aspect

“Improved quality, capacity and sustainability of district paralegal services (i.e. in Lindi and Mtwara region) focused in increasing access to justice to all, women and children in particular. The project implemented by putting more emphasize on three major outcome outlined in the Log frame namely; increased legal awareness, improved knowledge and skills of Paralegals and Quality Legal aid services sustained in targeted /relevant community by 2020.

3.2. Project Results

Analysis of the key findings/results of the project have been outlined depending on the area of implementation and planned target mentioned above. The project has significantly managed to increase legal awareness in the community, majority of beneficiaries were legally empowered which influenced the coverage of legal awareness and legal support increased tremendously within four years of implementation. See graph below which compares performance within four years of implementation.



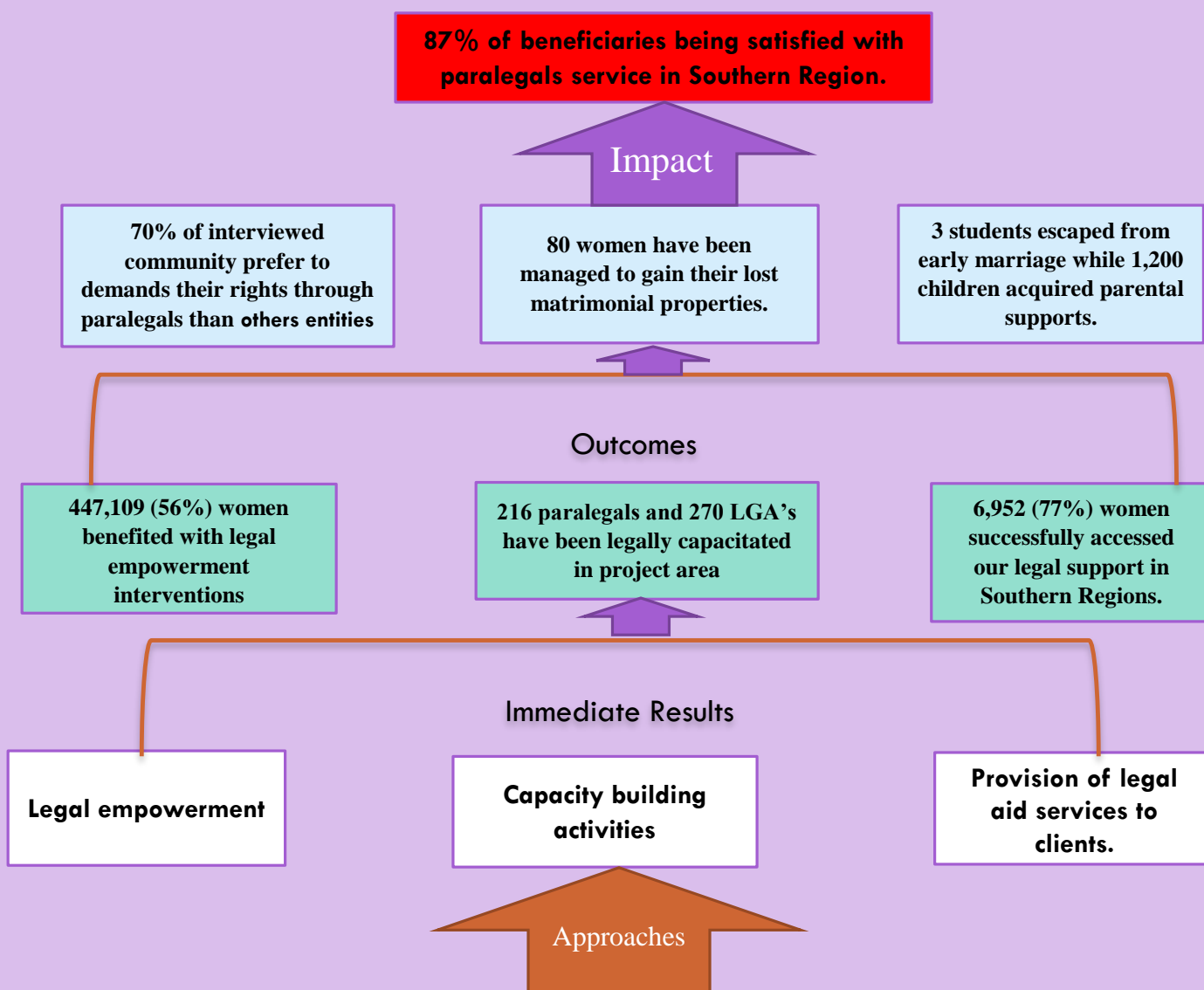
Further achievements documented, the project had fostered collaboration among paralegals and LGA's hence influenced **80** women managed to gain their lost matrimonial properties. The coexistence proved that there is strong capacity building that LIWOPAC rendered to both Paralegals and LGA's which had direct contribution to the movement towards justice society. The project had developed clear referral pass way for legal aid clients in southern zone, which continuously improve provision of legal aid in the community. See Annex shows paralegals appreciation letter provided by LGA's in Nanyumbu Dc. **See attached case study as appendix**

The project has created conducive environment for legal aid provision in southern Region. External evaluation exercise documented that about **87%** of the paralegals saved clients were highly satisfied with service given. This portrayed high level of satisfaction of the legal aid service in the community. Either in outcome level outlined more than **1,200** children were supported to obtain their parental services, not limited rights to education and health. **See case typology table**

Type of cases	RESOLVED CASES		ONGOING CASES		REFERRED CASES		ENDED WITHOUT SOLUTION		TOTAL	
	M	F	M	F	M	F	M	F	M	F
Land disputes	41	27	0	1	4	0	0	0	45	28
Inheritance disputes	21	22	0	1	1	0	0	1	22	24
Marriage disputes	68	284	0	5	1	8	2	7	71	304
Child maintenance disputes	30	279	1	5	1	3	0	7	32	294
Civil disputes	57	87	2	1	0	1	0	4	59	93
Criminal dispute	13	27	0	0	0	1	0	2	13	30
Labor disputes	6	2	1	0	0	0	0	0	7	2
Abuse	8	11	0	0	0	1	0	0	8	12
Violence against women	0	23	0	0	0	1	0	1	0	25
Rape disputes	0	1	0	0	0	0	0	0	0	1
Defilement	0	0	0	0	0	0	0	0	0	0
Female genital mutilation disputes	0	0	0	0	0	0	0	0	0	0
Sex servitude	0	0	0	0	0	0	0	0	0	0
Indicent assaults	0	7	0	0	0	2	0	0	0	9
Human trafficking	0	0	0	0	0	0	0	0	0	0
TOTAL	244	770	4	13	7	17	2	22	257	822
	1014		17		24		24			

Figure 2: Shows number of cases typology attended by Paralegals in Lindi and Mtwara Region (2017-2020) Source: Seven selected Paralegal Quarterly reports.

The implementation of the project by LIWOPAC proved high level of transparency, accountability, and compliance to the use of funds. For instance, on the 20th of July, 2019 signed addendum of Tsh; **24,000,000** million as an award given for good project performance. Paralegal Organization especially Mtwara PU's had also appreciates LIWOPAC by being more transparent. For example during end line evaluation, **Mr. Mwichaha (Paralegal)** said *“There is a big difference between LIWOPAC and FAWOPA⁵. LIWOPAC is more committed and transparent on Project implementation”*. Apart from above appreciation, LIWOPAC has delivered a high sense of monitoring and data management. This appreciation portrayed high level of compliance and responsive that LIWOPAC management rendered during the implementation. Below diagram tree, summaries results achieved by the project within the respective four years (2017-2020).



⁵ FAWOPA is an acronym for Faidika Wote Pamoja. The organization exercised as an RMO for the Mtwara region. Due to fraudulent practices the RMO status was shifted to LIWOPAC on the 20th of July, 2019.

4.0. Financial management

4.1. Budget Performance

Fundamentally the implementation of the project by LIWOPAC has been very cost-efficient. An external evaluation analysis, highlighted that over **75%** of project resources were allocated for field activities that either enhance the capacities of paralegal units or strengthen the provision of legal aid services to communities in target districts and councils.

Similar analysis documented that the project funds (**Tshs 1,111,251,000.00**) delivered by LSF to LIWOPAC have significantly produced notable outputs within and beyond the regions of Lindi and Mtwara. Paralegals and other beneficiaries that were interviewed during the end term evaluation testified that LIWOPAC and PUs have strengthened access to legal aid provision at ward, district and regional level. Legal education and legal aid to women, girls, and the marginalized have been significantly reached.

4.2. Audit and inventory control

LIWOPAC's organizational and project audit reports have **unqualified opinions** meaning that organizational finances and financial statements are fairly and appropriately presented, without any identified exceptions, and in compliance with generally accepted **accounting principles** for Tanzania. In other situation project managed to purchase administrative equipment's for both LIWOPAC and PU's (i.e. computer, stationaries, office rent, tables, and chairs et.) that are highly helpful to cuter the daily administrative task.

4.3. Grant Disbursement to Paralegals

LIWOPAC as RMO provided small grant to paralegals for them to cater project operation cost. 12 PU's from Lindi and Mtwara Regions received 2 million Tanzania Shillings per every quarter (i.e. 3 months) (**See appendix grant disbursement table**). The funds were required to facilitate legal empowerment and legal support to community. Therefore Quarterly progressive reports revealed masses of beneficiaries reached at village, ward and districts. The perception has also been proved by LIWOPACs quarterly reports that have been submitted to LSF and other stakeholders. Hereunder, are the numbers of individuals reached by LIWOPAC and PUs (**January 2017- September 2020**).

LINDI	2017		2018		2019		2020 (JAN – SEP)	
	Legal Aid	Legal Education	Legal Aid	Legal Education	Legal Aid	Legal Education	Legal Aid	Legal Education
Lindi MC	90	9098	101	31395	104	23666	53	43155
Kilwa	72	7924	142	12626	216	27395	58	32691
Ruangwa	20	2281	36	6405	26	15195	30	34972
Liwale	52	3172	65	34917	60	15287	35	15354
Nachingwea	86	5638	87	14602	76	22579	87	43838
Lindi DC	126	4309	191	13407	170	31160	105	24878
GRAND TOTAL	446	32,422	622	113,352	652	135,282	368	155,888

MTWARA	2017		2018		2019		2020 (JAN – SEP)	
	Legal Aid	Legal Education	Legal Aid	Legal Education	Legal Aid	Legal Education	Legal Aid	Legal Education
Nanyumbu	227	23336	250	31024	61	23666	54	20340
Mtwara MC	103	7626	217	18602	39	27395	35	54808
Mtwara DC	93	5476	65	4237	39	15195	43	23479
Masasi	67	991	48	2919	53	15287	35	28066
Tandahimba	683	2398	1046	2260	17	22579	33	19325
Newala	437	7891	974	24978	129	31160	146	43823
GRAND TOTAL	1,610	47,718	2600	84,020	338	135,282	346	190,254

Figure 3: Shows number of beneficiaries reached by Paralegal interventions in Lindi and Mtwara Region (2017-2020) Source: Paralegal Quarterly reports.

5.0. Sustainability of legal aid services:

The work done by LIWOPAC has fostered coordination among different stakeholders of the access to justice sector in Lindi and Mtwara. The 4 years project implementation has led to tight networks between LIWOPAC, Paralegal Units, District Authorities, Ward Authorities, Divisions, the Judiciary (particularly primary courts) and decision makers. Equally, LIWOPAC has bridged with communities in over 12 councils in Lindi and Mtwara. Moreover to ensure sustainability of legal aid services provided by Paralegals, LIWOPAC decided to conduct a handing over meeting to all districts commissioners to help Paralegal Units in their daily operations. During the meeting in all districts the following deliberations were made;

- District Authorities assured Paralegals to be given offices in the government premises for sustainability of legal aid services their areas.
- The Government committed to involve Paralegals in meetings organized in the community for Paralegals to create legal awareness.
- The authorities promised to connect Paralegals with development partners to ensure Paralegals access funds/supports that fostering legal aid provision.
- Paralegals will be considered in councils loans so as to generate income that will help in office running for the sustainability of legal aid services.
- Moreover the spirit of volunteerism among Paralegals and popularity of their work in helping the community will make them still helping people in solving different disputes. Through these indicators, the sustainability of legal aid services provision in Lindi and Mtwara regions has been assured and guaranteed.

6.0. Challenges faced and risk management;

- Transport allowance given to Paralegals was insufficient to cater for their weekly needs in areas of their works. Sometimes they were using their own money to facilitate reaching people in need in areas with no budget allocation.
- Following the project phase out, some Paralegal Units worried about how they can continue with their daily activities considering no funds for facilitating implementation of their work plans. LIWOPAC recommended immediate support to Paralegals after the end of the

project to facilitate legal aid provision. Some Paralegal Units could not be able in running their offices due to scarce of resources.

6.1. The Lessons learned;

- Paralegals good relationship with other stakeholders has led to increased level of trustiness to the people. Community are appreciating Paralegals work as a result deciding to consult Paralegals in their areas. For example in Nanyumbu District, Lindi Dc, Mtwara Mc, Liwale, Kilwa etc. have been receiving referrals from government authorities to help people in solving legal disputes. **See attached appendix for reference**
- Reallocation of Paralegals to cover wards with no paralegals led to the increased legal aid beneficiaries and good relationship within the community.
- Provision of legal education through radio increased coverage of Paralegals to be known in their communities compared to previous time. Large area covered by Mashujaa Fm, Safari Fm and Newala Fm radio opened chance for many people especially women being aware on importance of Paralegals services in community. Therefore women have got Access to Justice through Paralegals who are available in their areas.
- Frequent Capacity Building to RMOs and Paralegals has brought a massive positive impact in project implementation. LIWOPAC team had been capacitated on Governance, program implementation, financial procedures and M&E has strengthened each area to produce good results of which in turn the knowledge were transferred to Paralegals.
- Introduction of Online and Offline database system have significantly helped Paralegals in data keeping and easy data accessing while they are needed. Hence it increased morale to them to work hard because there is a safe and accessible system that preserve and avoid missing of data as happened previous time before the system.

6.2. Conclusion;

LIWOPAC and its respective Paralegal Units have undertaken commendable efforts throughout the implementation of the four years project. Efforts undertaken have considerably changed the lives of significant sections of the communities. The project has been that window of opportunity to sustain access to justice and rights in Mtwara and Lindi, regions that were in the past sidelined. Moreover, the design and implementation of the project sets a precedent for future project. The RMO-PU's relationship have been productive and led to capacity building, information and knowledge sharing, development of technical expertise and close management of financial resources.

6.3. Recommendations:

- Government must strive to have Paralegals at the village level. The presence of Paralegals at village/street level will allow masses within respective village to seek legal aid and. The current set up requires one to travel to ward centers to access legal aid assistances.
- Increased motivations to Paralegals. Economic gains to Paralegals will reinforce their commitments to provide legal aid services. We are aware that Paralegal work is a volunteerism basis, therefore to reduce dropouts they should be capacitated on entrepreneurial skills for them to run their daily lives rather than depending on their work to run their daily lives.
- Paralegal Units should develop and implement resources mobilization strategies for them to continue to exist and serve their respective communities. Legal aid and Legal education demands considerable resources particularly when Units want to expand their horizons.

7.0. Appendices

7.1. Paralegals Grant Disbursement tables

Grants Disbursement Lindi & Mtwara Region (2017-2020)		
DISTRICT	PARALEGAL UNIT	TOTAL GRANT INSTALMENT TO DATE
MTWARA MC	NERIO	18,000,000.00
MASASI DC	WAKIHABIMA	20,000,000.00
MTWARA DC	TPO	18,000,000.00
NANYUMBU	CHPO	18,000,000.00
TANDAHIMBA	WASHABITA	18,000,000.00
NEWALA	PCO	18,000,000.00
Sub Total Mtwara Region		110,000,000.00
LIWALE DC	LIWOPAU	32,000,000.00
KILWA DC	KIWOPAU	32,000,000.00
NACHINGWEA	NAPAO	32,000,000.00
RUANGWA	RUPAO	32,000,000.00
LINDI DC	NYAPAU	32,000,000.00
LINDI MC	SHIMKIMI	32,000,000.00
Sub Total Lindi Region		192,000,000.00
Total (Lindi & Mtwara) Region		302,000,000.00

7.2. Summary of work plan,

S/ N	Planned Activities	Timeframe				Targets	Responsible Person	Planned Budget
		Yr1	Yr2	Yr3	Yr4			
1.	Legal Empowerment (provision of legal aid and legal education) to communities through Sub-Granting to Paralegal Units					314,950 people	Paralegals	192,000,000
2.	Capacity Building					6PUs	LIWOPAC & Paralegals	168,072,000
3.	Monitoring and Evaluation					6PUs	M&E officer	55,752,000
4.	Administrative Costs, Indirect cost and Other Costs (Bank Charges and Auditing costs for annual audit)					4 years	LIWOPAC	170,455,200
5.	Office equipment						LIWOPAC	13,720,800
TOTAL								600,000,000

7.3. Summary of Budget,

S/N	DESCRIPTION	AMOUNT
1	Consumable-Office Supplies (Office equipment)	23,600,800
2	Capacity development	128,799,700
3	Monitoring and Evaluation	56,548,000
4	Support best performing paralegal	1,900,000
5	Sub Granting	192,000,000
6	Administrative/Indirect costs	197,151,500
	TOTALS	600,000,000

7.4. Exceptional Achievements (Project Success Stories/Case studies)

A DIVORCED WOMAN ASSISTED BY PARALEGALS TO GET HER PROPERTIES.

Pili Luono (46) is a resident of Mbae Street, Mtwara Municipality. In 2002, Pili got married to Ahmad Nakuwa. Unfortunately, their marriage ended in a divorce on the 11th of March, 2017. For the 15 years of their marriage Pili and Ahmad built a house and bought a cashew nut farm. Regrettably, what was once a happy marriage turned bitter when Ahmad married another woman. According to Pili Luono, her ex-husband adopted the behavior of not listening to her advices as normal partners do. Pili Ahmad said, Ahmad started to devalue her right after his second marriage. Pili, quote “after the new marriage they never got time to plan together and talk on the progress of the family”. Worse, Ahmad started to bit and disregard her. As the situation worsened Pili asked for a divorce. Ahmad agreed to Pili’s divorce wish and divorced her. After the divorce Ahmad wanted Pili to leave the house they built together. Worse, Ahmad wanted Pili to leave with no possession.

After three months, Pili decided to ask for a legal assistance at the Need for Rightness Organization (NERIO) Paralegal Unit. Following Pili’s decision Ms. Judith Chitanda a paralegal from NERIO sought to interview Mr. Ahmad Nakuwa who refused to be interviewed. Judith said “Mr. Nakuwa refused to be interviewed by the paralegal due to his negative attitude on NGOs. As far as the compromise was taking place, Judith Chitanda warned him to take his matter to the Court. He remained silence and fear for further measures to be taken. After a long discussion, Mr. Nakuwa accepted to declare and submit the wealth which including the house, domestic utensils and cashew farm with 30 trees. While Mr. Nakuwa remained with two houses and remained part of cashew farm.

Ahmad Nakuwa (Pili’s ex-husband) acknowledged the crisis and said he agreed to leave the house and other property with a clean heart just after speaking with NERIO’s paralegals. The fruitful of the dispute helped Ms. Pili to develop her house by fitting strong windows and doors effectively. She built another room and sitting room. Ms. Pili said when she was given the house there were no doors or windows. But she has installed doors and solid metal windows. She managed to do all the things because she engaged herself in soap making business and selling to her customers. As a result, Ms. Pili declared that “The efforts which were done by paralegals helped and saved her to acquire some of their properties from her husband”.

The head of Mtwara municipality social welfare department Juliana Manyama declared that legal aid centers are so helpful in solving different social disputes. She acknowledged that the center has been instrumental in resolving disputes in the community. Judith Chitanda, who is also NERIO's monitoring and evaluation officer said the Unit wishes everyone who was assisted to show progress. It is obvious that the efforts of the organization will be fruitful. With that in mind they visit their clients for advice and encouragement.

THE CATHOLIC CHURCH IS GRATEFUL TO PARALEGALS AS THEY END THE DISPUTE PEACEFULLY.

The Catholic Church parish of Makanya has thanked the paralegals of the Community Harmony Prosperity Organization (CHPO) of Nanyumbu district for resolving the land dispute between the church and some residents of Makanya village in Nanyumbu district of Mtwara. The thanks were given at Makanya village by Padre Jacob Mchopa, when he spoke of the great conflict between the church and some of the people who built houses in the church area. Those people who built it, when they told them to leave, they refused to do so as they claimed they were sold by one of the servants of the Makanya parish. It has reached a point where that conflict had to be brought to the court by some of those villagers.

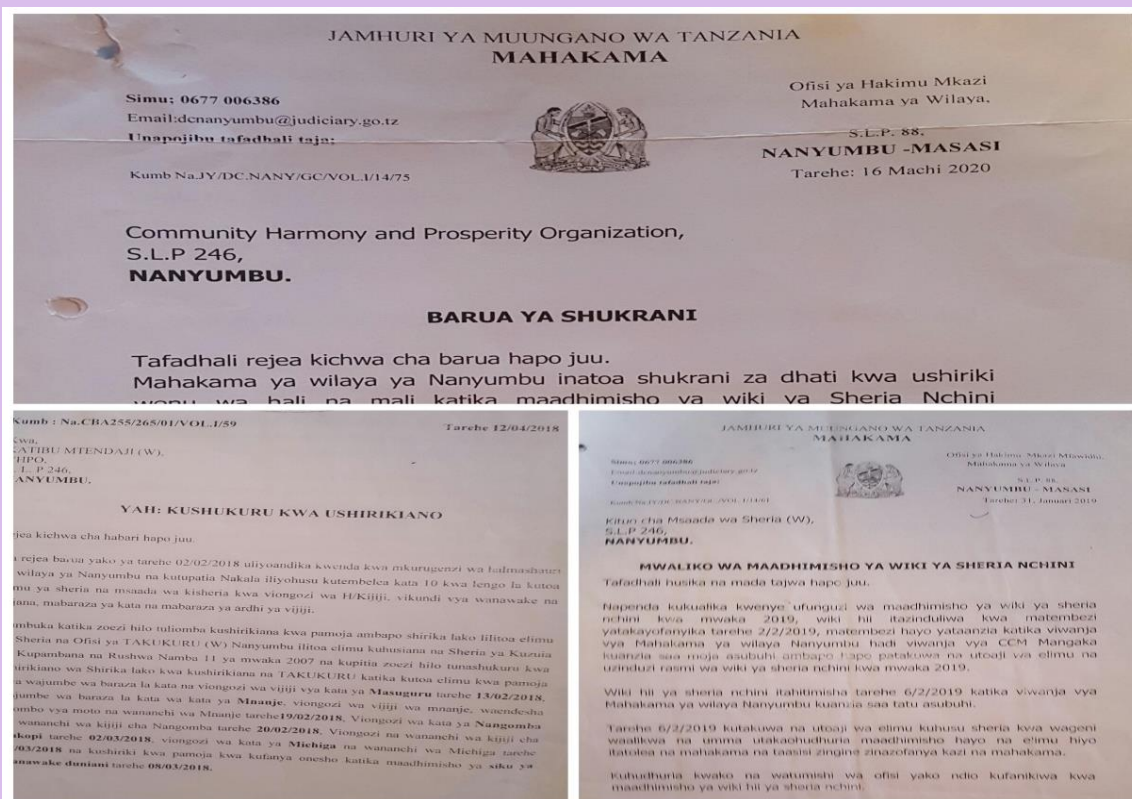
The paralegals settled the conflict between the villagers and Parish of Makanya through reconciliation by maintaining the win- win situation. "I am so thankful for your assistance because the land occupied by the church has been given the title deed of possession for 99 years since 1959" said padre Mchopa. The agreements reached by both parties was the church to get their money back. Each one has to get the amount of money she/he paid. In addition to that, anyone who needs an extension of time to stay in the area should be sent a letter requesting extension and sent it to the church. "We, the church, are preaching love and peace, and that is why we have agreed to give them back their money even though they were sold by someone and not by the church. We have now agreed until next year, January 20, to release the sites. If anyone wants an extension he/she should bring a letter to us and indicate how long he/she wants to stay." said Mchopa.

Despite the crisis, the CHPO's paralegals have been able to resolve and end peacefully. "We already understand each other, " said padre Mchopa as a parish leader. Also, he said that his

relationship with the community after the resolution of that conflict is very good as they cooperate with him and the church in general. He makes it clear that even the ones who have already released their areas do not show any sign of hatred. One of those required to release the area he built, Omari Hausi said they had received a decision issued on 20.9.2019 in Nangomba which aimed to resolve the dispute. He said the sites were sold by the committee of the parish council of Makanya. "At the meeting we identified this area as belonging to the cathedral and not to the committee. However, the church has agreed to give us back our money and is thinking about extending our living, it is a good thing we are grateful," said Hausi.

However, CHPO director Michael Mkumba said people in Nanyumbu district had begun to understand the importance of the Paralegal Unit. Many people have started going to ask for advice instead of rushing to court. The statement, which was supported by the District's Executive Secretary (DAS), Salum Palango, whose office is on a par with the Unit. He made it clear that it helped to resolve and reduce conflicts in Nanyumbu district.

7.5. Appreciation letters (Recommendations)



7.6. Log frame (result framework)

LIWOPAC LOGICAL FRAMEWORK MATRIX										
Intervention Logic	INDICATORS	MEANS OF VERIFICATIONS						ASSUMPTIONS	Indicator definition	
		Measure	Base line 2015	Milestone 2016	Milestone 2017	Milestone 2018	Milestone 2019			Target by Dec 2020
IMPACT/GOAL: Increased access to Justice in community particularly to Women and Children in Lindi by 2020	% People who are satisfied with legal aid services in Lindi by 2020	Planned	25%	25%	30%	40%	50%	60%		Count for fiscal respondent who spend minimum cost in accessing legal aid. Compare effectiveness, availability of the services and minimum time spend by client to access the service, Finally assess level of community trust of paralegal services in the Region.
		Achieved	25%	25%	0%	0%	80%	87%		
		Source	Client satisfactory forms, performance reports, Organization assessment forms & Annually reports							
Specific objectives										
Outcome 1	Indicators 1.1		Baseline 2015	Milestone 2016	Milestone 2017	Milestone 2018	Milestone 2019	Target by Dec 2020	Assumptions	Indicator definition
Improved knowledge and skills of Paralegals in finance, administrative and Legal service provision in Lindi by 2020	% of cases resolved by paralegals in Lindi	Planned	40%	45%	55%	70%	70%	70%	Increased number of client who achieve their rights, Improvement will be maximize annually	Resolved means adequate legal advice, count for % of resolved case from total received cases within the year i.e. Denominator: All cases reported Numerator: All resolved cases
		Achieved	43%	50%	64%	56%	80%	80%		
		Source	LGAs Report, mentoring reports, Training reports & attendance register							
	Indicator 1.2		Baseline 2015	Milestone 2016	Milestone 2017	Milestone 2018	Milestone 2019	Target by Dec 2020	Assumptions	Indicator definition
% of referred cases to other legal service providers	Planned	0%	15%	14%	8%	8%	8%	Conducive relationship existed between paralegals and other legal service provider. Gender desk, Police, WEO's etc	Assess the ability of organization to resolve cases independently without response of the third parts.	
	Achieved	0%	17%	10%	23%	7%	10%			
	Source	Field assessment report; Paralegal's financial report, Performances report & Quarterly M&E report								

	Indicator 1.3		Baseline 2015	Milestone 2016	Milestone 2017	Milestone 2018	Milestone 2019	Target by Dec 2020	Assumptions	Indicator definition
	% of paralegals units capable to generate 15% of their operational budget	Planned	0%	0%	0%	40%	75%	100%	Strong sustainability of the paralegal units financial and Service Provision	Count for ability of Paralegals to produce at list 1,500,000 of their annual operation budget.
		Achieved	0%	0%	0%	66%	30%	25%		
		Source	Quarterly Paralegal report, Mentoring report & LGAs Report							
Outcome 2	Indicator 2.1		Baseline 2015	Milestone 2016	Milestone 2017	Milestone 2018	Milestone 2019	Target by Dec 2020	Assumptions	Indicator definition
Increased legal awareness to community members in Lindi by 2020	% of women who reported their grievances/cases to paralegals	Planned	60%	62%	65%	70%	65%	65%	Extensive awareness within the community level women in particular who can fight for their rights	Assess the entire cases reported by women in paralegal level, consider Denominator: All cases reported Numerator: All case reported by women, hence divide total cases by reported by women
		Achieved	66%	67%	60%	74%	77%	77%		
		Source	Field reports, Client book register, Success stories							
	Indicator 2.2									
	% of community members who take visible action against GBV		Baseline 2015	Milestone 2016	Milestone 2017	Milestone 2018	Milestone 2019	Target by Dec 2020	Assumptions	Indicator definition
Planned		0	23%	45%	55%	60%	65%	Mass awareness on legal aid services and responsible organs/personnel for accessibility of the particular service.	Assess out of 10 people at least 3 react against GBV either through reporting or assist GBV survivors. And compare the validity by accumulate 1 GBV collective action taken annually in each districts	
Achieved		0%	0%	52%	60%	68%	69%			
Source	Field reports, Participant attendance sheet, M&E field visiting report									
Outcome 3	Indicator 3.1		Baseline 2015	Milestone 2016	Milestone 2017	Milestone 2018	Milestone 2019	Target by Dec 2020	Assumptions	Indicator definition
Quality Legal aid services sustained in targeted /relevant community by 2020	% of paralegals sustainably providing quality legal aids services.	Planned	20%	25%	40%	60%	70%	80%	Communities will have Clear picture of what paralegals they are doing in the society	Quality means (Office with confidentiality, None biased in judgment, Documentation, etc. Count total paralegals service provided divide by client treated with the above criteria's
		Achieved	15%	20%	50%	75%	75%	80%		
		Source	Field reports, M&E Quarterly reports Activities reports							

Indicator 3.2		Baseline 2015	Milestone 2016	Milestone 2017	Milestone 2018	Milestone 2019	Target by Dec 2020	Assumptions	Indicator definition
% of duty bearers who technically and financially support paralegal services in their localities	Planned	30%	40%	50%	60%	70%	80%	Full involvement of the government, community and key actors @ Districts, so as to improve coverage of legal education awareness	Duty Bearers Means (LGAs Religious leaders, Traditional leaders and Legal service Providers. Count from denominator 60 duty bearers existed in the Region.
	Achieved	32%	35%	50%	80%	80%	80%		
	Source	Field reports, LGAs Reports & Gender desk reports, LGA invitees letters							
Indicators 3.3									
% of Paralegals invited by LGA to participate in WDC and Village assembly.		Baseline 2015	Milestone 2016	Milestone 2017	Milestone 2018	Milestone 2019	Target by Dec 2020	Assumptions	Indicator definition
	Planned	5%	5%	20%	35%	40%	40%	Good collaboration between LGA's and paralegals in daily operation.	Count out of 74 paralegals existed in Lindi Region how many paralegals invited by their relevant authority to participate in WDC or full council in their Districts.
	Achieved	6%	6%	10%	37%	54%	54%		
	Source	Field reports, Participant attendance sheet, M&E field visiting report							

Outputs

OUTPUT 1	Indicator 1.1		Baseline 2015	Milestone 2016	Milestone 2017	Milestone 2018	Milestone 2019	Target by Dec 2020	Assumptions	Indicator definition
Paralegal services provided in the society.	# of Client reached by Legal Education in the society	Planned	5,000	10,000	25,000	50,000	100,000	150,000	There is no consistence number due to change in approach and hindering factors	Count number of Clients reached by Legal education provided by paralegals in the community
		Achieved	2,000	7,600	23,122	74,364	117,335	184,00		
		Source	Participants records, Performance report & Cash Receipt Form							
	Indicator 1.2		Baseline 2015	Milestone 2016	Milestone 2017	Milestone 2018	Milestone 2019	Target by Dec 2020	Assumptions	Indicator definition
# of Legal education intervention Provided within the targeted community	Planned	0	6	20	60	120	150	Good collaboration existing between the Paralegals and LGA's in their localities	Count number of legal education intervention (i.e. Legal education activities) organized by paralegals in their localities	
	Achieved	0	6	6	56	240	270			
	Source	Financial reports, Performance report & Cash Receipt Form								

	Indicator 1.3		Baseline 2015	Milestone 2016	Milestone 2017	Milestone 2018	Milestone 2019	Target by Dec 2020	Assumptions	Indicator definition
	Number of community groups reached in targeted community	Planned	0	78	150	200	250	300	Strong community who can act accordingly in reporting faster any violence occurred in society	Community groups means(Vikoba, food venders, Bodaboda and other small entrepreneurial groups
		Achieved	0	20	122	39	538	602		
		Source	Beneficiary Interview reports, women assessment forms& M&E Reports and groups list							
	Indicator 1.4		Baseline 2015	Milestone 2016	Milestone 2017	Milestone 2018	Milestone 2019	Target by Dec 2020	Assumptions	Indicator definition
	# of Client reached by Legal Aid intervention in the society	Planned	450	500	600	500	500	500	The number will be decreased due to over increasing of fear among the Women	Count number of Clients reached by Legal Aid provided by paralegals in the community
		Achieved	400	600	446	362	900	1010		
		Source	Financial reports, Performance report & Cash Receipt Form							
OUTPUT 2	Indicator 2.1		Baseline 2015	Milestone 2016	Milestone 2017	Milestone 2018	Milestone 2019	Target by Dec 2020	Assumptions	Indicator definition
Capacity building provided to duty bearers and Paralegals in Lindi Region by 2020	# of duty bearers attended in the sensitization events	Planned	18	24	25	30	40	50	Wards & Village Leaders establish smooth relationship with paralegals	Duty bearers (i.e. LGA's, Religious and Traditional leader, Related NGO's
		Achieved	12	18	18	105	270	236		
		Source	Project implementation report & Paralegal monthly reports							
		Indicator 2.2		Baseline 2015	Milestone 2016	Milestone 2017	Milestone 2018	Milestone 2019	Target by Dec 2020	Assumptions
	# of success stories documented	Planned	2	4	3	6	12	10	Strong and capable paralegals who provide Quality services in the Districts	Count total number of success stories documented by Paralegals in their Districts.
		Achieved	0	2	2	2	16	24		
		Source	Invitation letters, Wards meetings reports & Quarterly report & LGAs Report, Monitoring collection forms							
OUTPUT 3	Indicator 3.1		Baseline 2015	Milestone 2016	Milestone 2017	Milestone 2018	Milestone 2019	Target by Dec 2020	Assumptions	Indicator definition
Community legal empowerment organized in the targeted Region by 2020.	# of Districts covered by radio program	Planned	0	0	2	5	5	5	Positive increased in number of legal client in the region as the result of massive awareness	Count for the number of District covered by radio program in the specific localities. To generate annual total
		Achieved	0	0	0	4	8	8		
		Source	Participants' registration forms, Case registers, Referral forms, Satisfactory forms							

	Indicators 3.2		Baseline 2015	Milestone 2016	Milestone 2017	Milestone 2018	Milestone 2019	Target by Dec 2020	Assumptions	Indicator definition
	Number of Radio Program sessions Organized	Planned	0	0	8	12	24	34	Widening of the legal education to the community, through media advertisement	Assess # of Radio session organized across the Region
		Achieved	0	0	0	8	48	56		
		Source	Participants Registration Form, Referral forms, Satisfactory forms & Success stories Published							